

# IMPORTANT INFORMATION REGARDING New Plan for Optima Health Community Care

Effective Date: August 1, 2017

## **OPTIMA HEALTH COMMUNITY CARE**

### **OHPMCAID**

#### Please note:

- All members of OPTIMA HEALTH COMMUNITY CARE will receive a new member identification (ID) card as shown below.
- Please process prescriptions online using the OPTIMA HEALTH COMMUNITY CARE ID card information.

## **New ID Card**



advanced imaging, DME, home health, skilled nursing, acute rehab, or prosthet IN CASE OF AN EMERGENCY: Call 911 or go to the nearest emergency room Always call your Primary Care Physician for non-emergent care.		
	PROCESSOR CONTROL# OHPMCAID 9-999-999-9999	
Member Services: (Translation Services Availe Pharmacy Member Services: TTY Virginia Relay Service: (Hearing Impaire 24-Hour Nurse Advice Line: Smiles for Children (Under age 21): Transportation: Behavioral Health/ARTS Crisis Line: Provider Relations: Medical/Pharmacy Pre Authorization:	999-999-9999 OR9-999-999-9999	
MEDICAL CLAIMS P.O. Box 5028 Troy, MI 48007-5028	BEHAVIORAL HEALTH CLAIMS P.O. Box 1440 Troy, MI 48099-1440	
	Optima Health Plan	

	New
Name of processor:	OptumRx
Bank identification number (BIN):	610011
Processor control number (PCN):	OHPMCAID
Submitted group (Group):	On Card

#### TO VIEW PAYER SHEETS PLEASE VISIT OUR WEBSITE:

HTTPS://PROFESSIONALS.OPTUMRX.COM/RESOURCES/PAYER-SHEETS.HTML

TO REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON MEMBER'S ID CARD PRIOR TO SUBMITTING PRESCRIPTION CLAIMS.

Should you have any questions or require assistance, please contact the OptumRx Help Desk:

Pharmacy Help Desk: (866) 244-9113 (24 hours a day, 7 days a week)

For questions regarding this communication call:

Provider Relations (877) 633-4701 or e-mail provider.relations@optum.com